CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 06th day of March'2024

C.G.No.95/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Sri. G. Veerabadraiah, D. No. 16-74, Lingayat Street, Palamaner (M), Chittoor Dist.

Complainant

AND

- 1. Dy. Executive Engineer/O/Palamaner
- 2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 28.12.2023 at Palamaner filed the complaint stating that they are having agricultural electrical service SC.No.5821200000036 in the name of his father Chengaiah and due to line cut the supply was stopped and requested for restoration of power supply.

Jumy ,

- were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the 11 KV line and noticed that it was broken and immediately they replaced the aluminum conductor and restored the supply and thereby redressed the grievance of the complainant.
- **03.** Complainant absent. Heard the respondents through video conferencing.
- O4. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing, but when we contacted him, he reported that his grievance is redressed and requested to close the complaint. Hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.

 No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

 Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

 Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

CHAIRPERSON

Member (Technical)

G. Ssewarann

Member (Independent)

6/3/2024

Documents marked

For the complainant: Nil For the respondents:

Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.