

- 02.** The said complaint was registered as C.G.No.95/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the 11 KV line and noticed that it was broken and immediately they replaced the aluminum conductor and restored the supply and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing, but when we contacted him, he reported that his grievance is redressed and requested to close the complaint. Hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

Vijay 06/03/2024

CHAIRPERSON

K. Ramasubrahmanya
Member (Finance)
06/3/2024

V. Srinivasulu Reddy
Member (Technical)

G. Sreenivasulu Reddy
Member (Independent) 6/3/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Vijay